

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application:	:	Group Art Unit: 3623
Kimberly J. Hughes et al.	:	Examiner: David Robertson
Serial No: 10/644677	:	IBM Corporation/Dept. SHCB/040-3
Filed: 08/20/2003	:	Intellectual Property Law
Title: MANAGEMENT OF SUPPORT	:	1701 North Street
CENTER CALLS	:	Endicott, NY 13760
Confirmation No.: 6446	:	

STATUS INQUIRY

Commissioner For Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

The above-identified patent application was filed on August 20, 2003. To date, we have not received an Office Action and it is respectfully requested that the undersigned be provided with a statement of the status of this application.

Respectfully submitted,

Dated: 02/20/08  
Phone: 607-429-4368  
Fax: 607-429-4119

/Arthur J. Samodovitz/  
Arthur J. Samodovitz  
Reg. No. 31,297